



MALAMPA TVET Centre, PO Box 96, Norsup, MALEKULA.

Mr. Victor Rory, Acting Secretary General, MALAMPA Provincial Government.

30<sup>th</sup> October, 2013.

Dear Sir,

#### MALAMPA TVET CENTRE MONTHLY REPORT – SEPTEMBER-OCTOBER 2013

MALAMPA TVET Centre is pleased to submit to your office this report on skills development activities undertaken by the TVET Centre, during September and October, to support productive sector development in MALAMPA.

MALAMPA TVET Centre facilitated an accredited training in support of MALAMPA's fisheries and tourism sector development and 3 accredited training in support of MALAMPA's trades and services sector development. The Centre in partnership with the Department of Tourism ran various workshops and coaching for selected tourism clients and launched nationally accredited tourism products from both Malekula and Ambrym.

Thank you for the partnership we have developed in achieving successful delivery of TVET services for MALAMPA Province. Our TVET Centre wishes to maintain and nurture this partnership with MALAMPA Provincial Government and key stakeholders, to continue delivering TVET services for effective provincial economic development.

Yours faithfully,

KURKaltabang

Kalowie Y. ROBERT.
Manager, MALAMPA TVET Centre.





cc: Johnson Toa, Director, Vocational and Continuing Education.

David LAMBUKLY, CEO, VNTC.

Renjo SAMUEL, Chairperson, MALAMPA PTB.

Palen ATA, Provincial Planner, MALAMPA Provincial Government.

Anna GIBERT, Team Leader, VTSSP.

Peter MORRIS, Technical Director, VTSSP.

Sara WEBB, M& E Technical Advisor, VTSSP.

Christelle THIEFFRY, Senior Program Officer, AusAID.

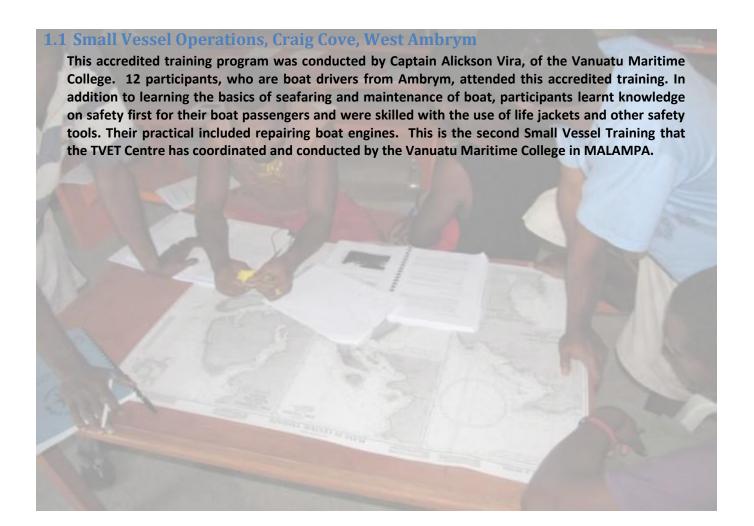
Richard Coleman, CEO, Vanuatu Maritime College.

Kalpat Kalbeo, Principal, Vanuatu Institute of Technology

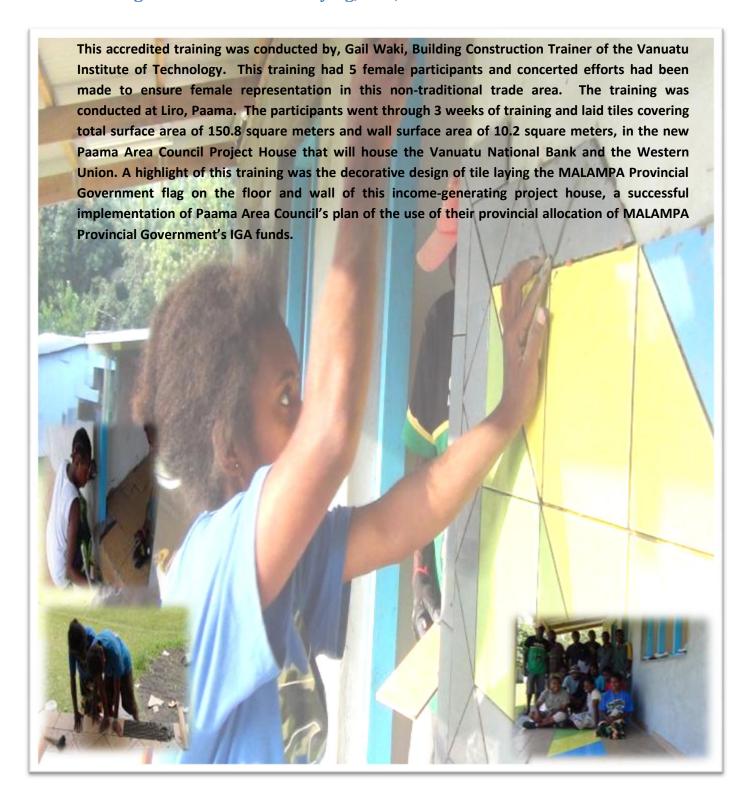
Joseph Ridley, Principal Training Officer, Department of Co-operatives and Ni-Vanuatu Business.

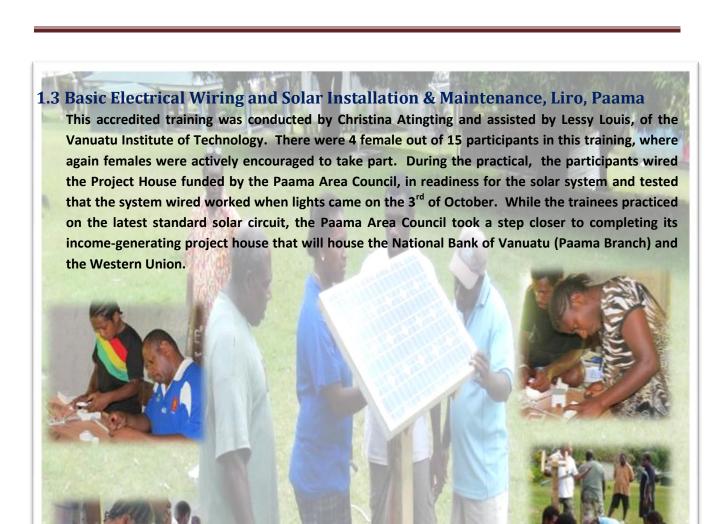
George Borugu, Director, Department of Tourism.

# 1. Accredited Trainings



#### 1.2 Building Construction - Tile Laying, Liro, Paama





#### 1.4 Auto-mechanics, Lakatoro, Malekula

This course was conducted by Willie Jimmy and Sam Malai, of the Vanuatu Institute of Technology. 12 uncertified mechanics from around Lakatoro, Norsup and Litzlitz were targeted to participate in this training. They undertook practical and were able to service and repair vehicles that were taken to the workshop. A number of these participants have taken steps to apply for further training through the APTC. These participants who are experienced but uncertified were able to achieve key competencies in repairs and maintenance and learnt theoretical knowledge complementing their hands-on experience. It was, however, evident that literacy and numeracy for trainees is a major area that needs to be addressed



# 2. Business Development Services

#### 2.1 Agribusiness Matrix Awareness, North West Malekula

This awareness was conducted in the communities in the North Western part of Malekula, following a consultation workshop that the TVET Centre coordinated for key stakeholders of the Agribusiness Matrix in MALAMPA. This awareness was jointly undertaken by the Agriculture, Forestry, Livestock and Fisheries, provincial government and area council. A report will be submitted on the major output of this awareness program.



#### 2.2 Tourism Mentoring and Coaching Program - Malekula.

This program was conducted for selected clients of tourism in partnership with the Department of Tourism. Bungalow owners and other accredited tourism operators of MALAMPA Tourism Call Center were coached by Industry expert consultants, on various aspects of their business. While targeted MALAMPA Travel Call Centre clients were being followed-up on their action plans and coached on-site by the Department of Tourism's product development officer, Ednah Paolo in partnership with Pascal Gavotto, some tour operators undertook workshops on tour guiding, to complement the tour guiding competencies that they have acquired from previous accredited training programs. Some identified bungalow owners also attended workshop on decorating their bungalows, to meet tourist expectations, using locally-based materials. The Lakatoro Palm Lodge, a leading bungalow operator, successfully completed a new 'honey moon' suite bungalow that was built according to accredited tourism industry standard, as part of its action plan. This new product was jointly launched by the Department of Tourism, the TVET Centre and the bungalow owners.



#### dited Tourism Products Launching - Ambrym

The Department of Tourism in partnership with the TVET Program launched at least 5 products that have met national accreditation standards and will be marketed through the MALAMPA Tourism and Travel Call Centre. 1 new bungalow from South East Ambrym, 2 from West Ambrym and 1 from North Ambrym were accredited and launched. 8 Volcano Tour Guides were accredited and certified by the Department of Tourism – the first ever in Vanuatu. A tourism information board was also launched at Craig Cove Airport showing useful information on available accredited products with approved rates and tariffs. The Ambrym tourism web page is expected to come online early in November.



### 3.3 Savings and Loans Management Workshop, Willit, North Ambrym

This workshop was conducted by Ben Asmus of the Department of Co-operatives from 23<sup>rd</sup> to 27<sup>th</sup>
September in North Ambrym, on Savings and Loan Book Keeping and Management with 13 participants representing 6 savings and loan cooperatives in West and North Ambrym. Key activities were group work and presentation on book keeping and the importance of keeping business records, the purpose of different record-keeping books such as cash receipt and payment book, members shares registered book, daily cash summary, savings and loan passbook, members savings and loans ledger.

## 3. Other - TORBA PTB Study Tour

It is official that TORBA Province was selected by the Government of Vanuatu selection panel to be the next site for a new TVET Centre. The Malampa PTB and the TVET Centre hosted the Torba PTB Chairperson, Mr. Dick Hopkins and Torba Planner, Mr. Michael Silona, for 2 days. The Torba delegation undertook the study tour, to learn from the success of the Centre and had an opportunity to attend the Malampa PTB meeting and the ETF Committee meeting. Having done so, they had a snapshot of the functions of the PTB and its Chairperson which will be of assistance as they fulfill their own PTB roles in Torba.



In summary, find below a tabulated analysis of the accredited trainings and business development services delivered between September and October:

A C	C R E D	I T E	D T R	A I	N	I N	G
Sector	Accredited Course	Target Group	RTP	Location	Participants		Date
					Total	Female	
Fisheries	Small Vessel Operations	Boat drivers	Vanuatu Maritime College	Craig Cove, West Ambrym	12	0	16.09.13 - 27.09.13
Trades and Services	Building Construction – Tile Laying	Construction Workers	Vanuatu Institute of Technology	Liro, Paama	15	5	23.09.13 - 11.10.13
	Electrical Wiring/Solar Installation and Maintenance	Solar Panel Owners			15	4	
	Auto mechanics	Uncertified Mechanics		Lakatoro, Malekula	11	0	23.09.13 - 04.10.13

## B U S I N E S S D E V E L O P M E N T S E R V I C E S

Sector	BDS Activity	Target Group	Consultant	Location	Participants		Date
					Total	Female	
Business	Savings and Loans Cooperative Management	Cooperative Managers	Ben Asmus, Dept. of Cooperatives	Willit, North Ambrym	14	7	23.09.13
Tourism	On site - Product evaluation and troubleshooting	Selected bungalows	Gavotto. P.	TVET Centre & On site	12	10	27.09.13 16.09.13 - 20.09.13
	On-site – Tour Guide Coaching	Selected Tour Guides	Guillet. P.	TVET Centre	13	5	16.09.13 - 20.09.13
	Bungalow Decorations	Selected Bungalows	Guiomar. O.	TVET Centre	10	8	19.09.13 - 20.09.13
				Sam's Bungalows, Craig Cove	13	6	07.10.13 - 08.10.13
	Tours and Activities – Volcano Tour Guides Coaching	Selected Tour Guides	Guillet. P.	Benbo/Maru m, Ambrym	10	0	16.09.13 - 20.09.13
							02.10.13 - 03.10.13
	New Accredited Product Launching	Selected Bungalows	-	Ambrym	-	-	01.10.13 - 05.10.13

B U S	I N E S S I	DEVELO	P M E N T	S E R	R V I	C E S	S
Sector	BDS Activity	Target Group	Consultant	Location	Partic	cipants	Date
Agriculture/ Livestock	Agribusiness Awareness	Communities/Farmers	Stakeholders	North West Malekula	-	-	11.09.13
							12.09.13

The MALAMPA TVET Centre team, registered training providers and consultants hired by the VTVET Program, host communities and their leaders and training and workshop participants have collectively produced tangible results that will contribute to the economic empowerment of the people of MALAMPA province.